**City of Newport News** 

Coverage Period: 01/01/2021-12/31/2021

Coverage for: Individual/Family | Plan Type: POS

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit optimahealth.com or call 1-800-229-1199. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at healthcare.gov/sbc-glossary or call 1-800-229-1199 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$2,800/Individual or \$5,600/family combined in-network and out-of-network	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Prescription drugs that are considered by the plan to be for preventive care, most services that require a copayment, preventive care, and vision are covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For in-network providers \$4,000 individual / \$8,000 family. For out-of-network providers, \$5,000 individual / \$10,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	<u>Premiums</u> , <u>balance-billed</u> charges, and healthcare this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See optimahealth.com or call 1-800-229-1199 for a list of network providers.	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a <u>referral</u> .

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations Evacutions 8 Other Important
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	No charge	20% coinsurance	none
If you visit a health	<u>Specialist</u> visit	No charge	20% coinsurance	none
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge Deductible does not apply	20% coinsurance	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what your plan will pay for.
If you have a toot	Diagnostic test (x-ray, blood work)	No charge	20% coinsurance	none
If you have a test	Imaging (CT/PET scans, MRIs)	No charge	20% coinsurance	Pre-Authorization required
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at www.optimahealth.com	Selected Generic drugs (Tier 1)	\$10 retail Copayment/\$20 mail order Copayment	\$10 copayment retail/ mail order not covered	Medical deductible applies except to prescription drugs considered by the plan to be for preventive care. Coverage is limited to
	Selected brand and other generic drugs (Tier 2)	\$30 retail Copayment/\$60 mail order Copayment	\$30 Copayment retail/ mail order not covered	FDA-approved prescription drugs. For specialty drugs, the out-of-pocket amount is
	Non-selected brand drugs (Tier 3)	\$50 retail Copayment/ \$100 mail order Copayment	\$50 Copayment retail/ mail order not covered	limited to \$200 Copayment per retail prescription. If brand drugs are used when a generic is available, you must pay the difference in cost plus the Copayment or
	Specialty drugs (Tier 4)	20% coinsurance retail/ mail order not covered	20% coinsurance retail/ mail order not covered	Coinsurance amount. Covers up to a 31-day supply (retail); 31- to 90-day supply (mail order). Not all drugs are available through a mail order program.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	20% coinsurance	Pre-Authorization required
surgery	Physician/surgeon fees	No charge	20% coinsurance	none

 $<sup>\</sup>hbox{$^*$ For more information about limitations and exceptions, see the plan or policy document at $$\underbrace{optimahealth.com/member}$.}$ 

Common	Common What You Will Pay		Limitations, Exceptions, & Other Important		
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Emergency room care	No charge	No charge	none	
If you need immediate medical attention	Emergency medical transportation	No charge	20% coinsurance	none	
modical attention	<u>Urgent care</u>	No charge	20% coinsurance	none	
If you have a hospital	Facility fee (e.g., hospital room)	No charge	20% coinsurance	Pre-Authorization required	
stay	Physician/surgeon fees	No charge	20% coinsurance	none	
If you need mental health, behavioral	Outpatient services	No charge/office visits	20% coinsurance	Pre-Authorization required for intensive outpatient program, partial hospitalization services, electroconvulsive therapy, and	
health, or substance		No charge/all other visits		Transcranial Magnetic Stimulation.	
abuse services	Inpatient services	No charge	20% coinsurance	Pre-Authorization required for all inpatient services.	
If you are pregnant	Office visits	No charge	20% coinsurance	Pre-Authorization required for prenatal	
	Childbirth/delivery professional services	No charge	20% coinsurance	services. Cost sharing does not apply to certain preventive services. Maternity care	
	Childbirth/delivery facility services	No charge	20% coinsurance	may include tests and services described elsewhere in this SBC (i.e. ultrasound).	
	Home health care	No charge	20% coinsurance	Pre-Authorization required. 100 visits/plan year	
If you need help	Rehabilitation services	No charge	20% coinsurance	Pre-Authorization required. 30 visits/plan year for PT, OT. 30 visits/plan year for ST	
recovering or have other special health needs	<u>Habilitation services</u>	Not covered	Not covered	none	
	Skilled nursing care	No charge	20% coinsurance	Pre-Authorization required. 100 days/plan year	
	<u>Durable medical equipment</u>	No charge	20% coinsurance	Pre-Authorization required for single items over \$750, all rental items, and repair and replacement.	
	Hospice services	No charge	20% coinsurance	Pre-Authorization required.	

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Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If your child needs	Children's eye exam	No charge Deductible does not apply	\$30 reimbursement Deductible does not apply	Coverage limited to one exam/plan year from participating EyeMed providers	
dental or eye care	Children's glasses	Not covered	Not covered	none	
	Children's dental check-up	Not covered	Not covered	none	

#### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)			
Acupuncture	Glasses	<ul> <li>Pediatric dental check-up</li> </ul>	
Bariatric surgery		<ul> <li>Private-duty nursing</li> </ul>	
Cosmetic surgery	Habilitation services	<ul> <li>Routine foot care</li> </ul>	
Dental care (Adult)	Long-term care	<ul> <li>Weight loss programs</li> </ul>	

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)		
<ul><li>Chiropractic care</li><li>Hearing aids</li></ul>	<ul> <li>Infertility treatment</li> <li>Non-emergencycare when traveling outside the U.S. (under out-of-network benefit)</li> </ul> • Routine eye care (Adult)	

### **Your Rights to Continue Coverage:**

For more information on your rights to continue coverage, contact the plan at 1-800-229-1199. There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, at 1-877-310-6560 or bureauofinsurance@scc.virginia.gov; the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform; or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

#### **Your Grievance and Appeals Rights:**

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Member Services at the number on the back of your member ID card. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; or your state department of insurance at the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560 or <u>bureauofinsurance@scc.virginia.gov</u>.

Additionally, a consumer assistance program can help you file your appeal. Contact the Virginia State Corporation Commission, Life & Health Division, Bureau of Insurance, P.O. Box 1157, Richmond, VA, 23218, 1-877-310-6560, or bureauofinsurance@scc.virginia.gov.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policydocument at optimahealth.com/member.

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-687-6260.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-687-6260.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-687-6260.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-687-6260.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policydocument at <a href="https://optimahealth.com/member">optimahealth.com/member</a>.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

\$2,800

0%

0%

0%

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,80
■ Specialist coinsurance	0%

- Hospital (facility) coinsurance
- Other coinsurance
- Other comsulance

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

# ■ The plan's overall deductible ■ Specialist coinsurance

- Hospital (facility) coinsurance
- Other <u>coinsurance</u>

0%

0%

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,800
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- Specialist coinsurance 0%
   Hospital (facility) coinsurance 0%
- Hospital (facility) coinsuranceOther coinsurance

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

# Total Example Cost \$12,700

# In this example, Peg would pay:

Copayments Coinsurance What isn't covered	Cost Sharing		
Coinsurance What isn't covered	\$2,800	Deductibles	
What isn't covered	\$10	Copayments	
	\$0	Coinsurance	
Limits or exclusions	What isn't covered		
Limits or exclusions \$6			
The total Peg would pay is \$2	\$2,870	The total Peg would pay is	

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

# Total Example Cost \$5,600

### In this example, Joe would pay:

Cost Sharing		
Deductibles	\$1,500	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,520	

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

# Total Example Cost \$2,800

### In this example, Mia would pay:

Cost Sharing		
Deductibles	\$2,800	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,800	

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-877-817-3037.

0%